

HEAT CASE STUDY PROFILE



INDUSTRY

IV infusion pump manufacturer



- ✦ Medical devices
- ✦ Medical software
- ✦ Medical manufacturing
- ✦ Medical engineering

COMPANY INFO



HQ - Natick, MA
greater Boston

ISO 134852003 certified



- ✦ Oncology Centers
- ✦ General Infusion Centers
- ✦ Specialty Pharmacy Providers
- ✦ Home Care Providers

BENEFITS OBSERVED WITH HEAT SOLUTION



SAVINGS

Excess equipment purchases eliminated by accurately tracking rental durations and returns

Automated maintenance schedules avoid costly failures and down time.



CONFIDENCE

Equipment rental time is monitored for timely returns to guarantee inventory availability

Delivery alerts confirm equipment arrives at the proper destinations



PERFORMANCE

Inventory management is simplified and enforces returns of equipment

Automated reports show the location and status of equipment



SECURITY

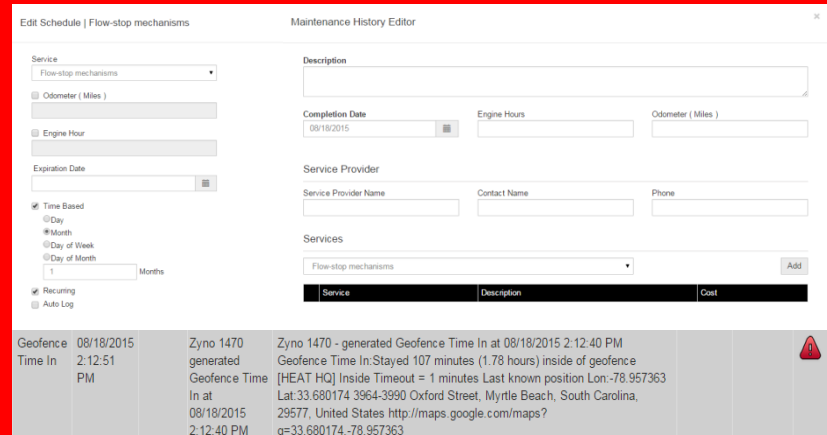
GPS positioning ensures devices are not stolen

Tracking provides inventory counts and location information

“ Our client needs to find a way to improve inventory management without increasing effort.” – Gary F., CEO.

The challenge: One of Zyno Medical’s largest customer is a nationwide pharmacy chain that rents out Zyno’s infusion pumps to local care facilities. The pharmacies struggle with monitoring inventory status, timely returns of equipment and maintenance schedules. With confused inventory tracking, the pharmacies were incurring additional costs buying unnecessary additional equipment and facing downtime for under-maintained devices.

The solution: HEAT tags were integrated with the infusion pumps to track the units in transit. Using advanced geofence programming and automated alerts, the system is able to notify inventory managers when devices have not been returned at the end of their rental period. Additionally, the HEAT platform enables the creation of time-based maintenance schedules and automated alerts to ensure the equipment is always functional.



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